

WAVE 7 Go-Live Update

August 13, 2023



Share Your Stories

Share a photo and story with us! We love to hear about your positive go-live experiences!

Reminders

- Use the <u>TogetherCare Epic Wave 7 Live Incident Reporting form</u> for noncritical issues related to TogetherCare/Epic to ensure the phone lines and help desk staff are available to support critical issues.
 - o Enter the end user's name on the ticket if you put it in for them.
 - Be sure to select Saint Agnes as the ministry is submitting a ticket on behalf of the end users.
- Please utilize the **Patient Movement Guide** available on the Learning Home Dashboards for standard workflow guidance when moving a patient from the ED to an Inpatient Unit. It is imperative that treatment team assignment is maintained to understand the continuity of care with the patient. TogetherCare allows for Attending overlap within Treatment Teams to accommodate coverage for those patients that have the Admission order placed (ADT1), but are still in transition from the ED to the Inpatient bed and are boarding in the ED.

Once the patient is accepted for admission and the ADT1 order is received, the Inpatient Attending should assign themselves to the treatment team. A QSQ around maintaining treatment team assignment is <u>linked here</u>. Note that once the patient leaves the ED physically, the ED Attending Assignment is auto-ended.

Resources Imprivata – Badge Tap Registration

Not a Wave 7 super user? Please respond to this email to be removed from the list. Thank you!