



West Region Health Informatics Go Live Tip & Tricks

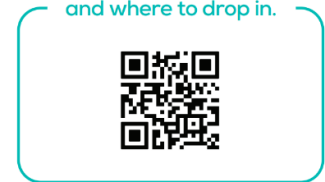
8/17/2023

Issue

Learning

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| <ol style="list-style-type: none"> 1. Need Supplies? 2. Personalization Labs 3. Accessing the Tip Sheet Library 4. Haiku or Secure Chat? 5. Telemetry and Cardiac Monitoring Orders lookup in Epic 6. Suggested Admission Orders for the Surgical or Procedural Patient 7. Patient Care Team Look Up 8. Haiku – Changing Environments 9. Remote Access to the Trinity Connect Portal 10. Imprivata Badge Tap Registration | <ul style="list-style-type: none"> • New Temporary Process Post Go Live for all supplies and floor stock needs: CALL Central Distribution 5 3125 or 5 3124 • Drop in for one-on-one Provider Personalization Support – Now thru September 1. For questions, call the Super Coordinator 559-450-7296 • How to access the TogetherCare Tip Sheet Library. All TogetherCare users have access to the Tip Sheet Library on the intranet. See Tip Sheet click here • Orders need to be sent to the Nurse via Haiku NOT Secure Chat • What’s new: Remote telemetry order is now referred to as ‘Telemetry monitoring order’ and Telemetry order is now referred to as Cardiac Monitoring order. These orders can be added as single order as part of Admission order set, via the admission order composer. See Tip Sheet click here • When scheduling a patient for surgery it is suggested a Preprocedure order set be used. Admission orders are only found in Postprocedure order sets. Make sure to choose carefully. The selections contribute to the Patient Status and Revenue. Be mindful of the CPT codes for Medicare/Medicaid patients, some CPT codes are on the CMS inpatient only list. Please follow up with the Case Management or Utilization Review team if you have questions. See Tip Sheet click here • We are excited to share that the process of searching for the patient’s care team, previously done through SAS or PAS applications, is now conveniently available in Epic. Patient storyboard in Epic is a great resource to find information about the patient’s care\Provider team. With just a few clicks, you can easily locate the patient care team, and from there you can send them a direct message or reach out to them using other contact methods listed. It helps streamline patient care and communication for more efficient and effective workflow. See Tip Sheet click here • Providers who may work at more than one organization that uses Epic and will need access to more than one environment. See Tip Sheet click here • Remotely access the Trinity Health TogetherCare application via the Trinity Connect Portal. See Tip Sheet click here • See Tip Sheet click here |
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Scan the QR Code to see when and where to drop in.



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Trinity Health