

Saint Agnes Medical Center Marketing Text Notifications Frequently Asked Questions

What are Saint Agnes text messages?

Saint Agnes text/SMS messages are SMS messages alerting patients, prospective patients and community members who subscribed to receiving messages regarding Saint Agnes services, inclusive of COVID-19 notifications, health services, safety information and appointment reminders. After an initial confirmation text message, you will receive SMS messages including but not limited to: COVID-19-related notifications, health alerts, information about Saint Agnes services, appointment reminders and other updates.

How do I sign up for Saint Agnes Marketing & Communications text messages such as COVID-19 notifications?

You can sign up for the Saint Agnes text messaging service by texting COVID to the short code 34461 and by confirming your opt-in via text message reply. When you do so, you expressly consent to receiving text messages from Saint Agnes at the telephone number you provide. Text messages can only be sent to mobile phones. You may opt-out of these communications at any time. To receive Saint Agnes text messages, you must be a resident of the United States and at least 18 years of age. By opting into Saint Agnes text messaging services, you agree only to send keyword responses, as prompted by Saint Agnes, to this short code 34461. You acknowledge that non-keyword responses will not be monitored. Saint Agnes COVID-19 text notifications are not mobile spam. The service is a recurring message program.

Is it free?

Although all Saint Agnes COVID-19 text notifications are free, message and data rates may apply. Depending on your text plan, you may be charged by your carrier.

What if I don't want to receive any more text messages related to Communications & Marketing related to COVID-19?

You may opt-out of these communications at any time by simply texting **STOP** to the short code **34461**. After doing so, you will receive a text message confirmation of your opt-out.

An unsubscribe message will be sent to your mobile number confirming the cancellation, but no more messages will be sent from this program after that one.

What if I want to subscribe again?

You can start receiving Saint Agnes SMS messages again by following any of the steps outlined in the "*How do I sign up for Saint Agnes Marketing & Communications text messages such as COVID-19 notifications?*" section above.

What if I want more info?

To request more info, simply text **HELP** to the short code 34461. You can also call 855-930-7262 or email saintagnes@samc.com.

What are the text commands?

STOP: At any time, you can text **STOP** to the short code 34461. This will prevent you from receiving any communications and marketing information regarding our Health System's services inclusive of COVID-19 notifications, health services and safety information following the confirmation message(s) described above in the "What if I don't want to receive any more text messages?" section.

HELP: At any time, you can text **HELP** to the short code 34461. Texting **HELP** will return a message such as the following:

*Saint Agnes COVID-19 text notifications: Visit samc.com or call 855-930-7262 for more info. Reply **STOP** to cancel. Msg & Data rates may apply.*

What are the participating carriers?

AT&T, T-Mobile, Verizon Wireless, Sprint, Boost, Alltel, U.S. Cellular, Cellular One, MetroPCS, ACS/Alaska, Bluegrass Cellular, Cellular One of East Central Illinois, Centennial Wireless, Cox Communications, EKN/Appalachian Wireless, GCI, Illinois Valley Cellular, Immix/Keystone Wireless, Inland Cellular, Nex-Tech Wireless, Rural Cellular Corporation, Thumb Cellular, United Wireless, West Central (WCC), Cellcom, Cellsouth, Cricket, Cincinnati Bell and Virgin Mobile..

Privacy notice

You can review Saint Agnes privacy notice [here](#).