

Goodbye, Halo ... hello, Haiku!

Doc Halo is being retired on August 12 and replaced by Epic Secure Chat. To access Secure Chat on your mobile phone, download the Epic smartphone app, Haiku.

Download and configure Haiku, today!

- Scan the QR code or type this in your phone's browser: <u>https://tinyurl.com/TCApps2</u> to access the Trinity Health Mobile Apps web page.
- 2. Once you open the page, follow **Step 1**: Click the appropriate download button for your phone type. If the link does not open, hold down to copy and paste the url into browser.



Trinity Healt	h		OUR IMPACT	ABOUT US	NEWS	OUR STORIES
Our Communities	Our Services	Join Our Team	Search th	is site		Q)
HOME > PATIENT PORTALS > MOBILE APPS						
Patient Portals	Mobile Apps					
MyChart Install	Haiku and Canto provide authorized clinical users of Trinity Health's Electronic Record with secure access to patient charts from their mobile devices.					
	Please follow the steps below to configure your device. Step 1. Install Haiku or Canto from the App Store or Google Play Store. You can install from the buttons below:					
	Download Haiku for iPhone Download Canto for iPad					
Download Haiku for Android						

- 3. Once Haiku is installed on your phone, open it and "accept" the end user license agreement to continue.
- 4. Now it's time to configure the app for the TogetherCare instance of Epic.Go back to the Trinity Health Mobile Apps web page (below) and follow **Step 2:** Click the Configure Haiku button.

 Step 2. Configure your application for TogetherCare Epic. The links below will work from your mobile device only (will not work on PC/Mac). These links configure the Haiku/Canto applications to Trinity Health's instance of Epic.

 Configure Haiku for iPhone / Android

 Configure Canto for iPad

5. Once Haiku is configured, the app will open to the log-in page. If it is *before* Go Live (Aug. 12), you will NOT be able to log in. On or after August 12, simply enter the same user name and password you use to access Epic.