West Region Health Informatics Go Live Tips & Tricks
08/25/2023

Issue	Learning

Provider

1. Inpatient Physician Order Reconciliation

- Order reconciliation (Order rec) is the process of comparing a patient's current orders with new orders you're writing. To maintain a complete and accurate list of orders, reconcile orders at the following times:
  - Upon admission
  - When transferring a patient to another inpatient unit with a different level of care (such as after surgery)
  - Upon discharge
- See Tip Sheet click here

2. Telemetry and Cardiac Monitoring Orders

- Telemetry and Cardiac Monitoring orders have an enterprise-wide default expiration time of 48 hours with the exception of those entered for bridging which expire after 4 hours. Please reorder before the orders expire, based on the patient's condition. If continuing bridging orders for telemetry and cardiac monitoring, please ensure you update the expiration time. See Tip Sheet click here

3. Anesthesia Provider-Orders

- Reconcile your intraprocedure orders before documenting the Anesthesia Stop event. Anesthesia Stop automatically discontinues all continuous intraprocedure orders and might therefore end orders you want to continue in the recovery area. See Tip Sheet click here

Ambulatory

4. Ambulatory – Pools

- Who is managing the message types in clinic's pools? A pool is used when you want a group of people to all receive a single message that requires action from any one person in the pool. **For a user to have access to the messages within this pool, they must be added to the pool by a manager.** See Tip Sheet click here

Non-Provider

5. Access Legacy EMRs

- **Save Clicks**! Access your legacy EMR in the Legacy Data Viewer via the patient encounter in Epic (available via the wrench) see Tip Sheet click here

6. ASAP

- To efficiently move patients from the Emergency Department to Inpatient, Fresno will follow the workflow outlined. See Tip Sheet click here

- The patient movement from ED to L & D is the same for both L & D Units and L & D ED. There are two separate workflows based on if the patient is roomed or not roomed within the ED. See Tip Sheet click here

7. Transcribing Orders for Non-Employed Providers

- The workflow must be followed when external, non-employed providers fax orders for case request. See Tip Sheet click here