

QUICK REFERENCE GUIDE

For Physician Offices

Central Valley Health Plan ("CVHP") is a licensed, Restricted Knox-Keene entity, which makes CVHP the responsible party for medical costs and the management of health plan enrollees. We contract with full service health plans to develop high-quality, consumer-focused and competitively priced products. CVHP is wholly owned by Saint Agnes Medical Center, a part of Trinity Health, a leading not-for-profit Catholic health system serving communities across the country with 92 hospitals, and hundreds of primary, specialty and continuing care centers in 22 states.

Medicare Advantage Plan Partner		Humana Medicare Advantage Gold Plus HMO Plans			
IPA Partners		Central Valley Medical ProvidersSanté Physicians			
Contracted Facilities		Saint Agnes Medical Center			
IPA CONTACTS					
CENTRAL VALLEY MEDICAL PROVIDERS		SANTÉ PHYSICIANS			
MANAGEMENT COMPANY (MSO) MedPOINT Management (866) 423-0060 www.cvmedpro.com PROVIDER PORTAL USER LOGIN (Auth requests, claim status) https://portal.medpointmanagement.com/sign-in		MANAGEMENT COMPANY (MSO) Santé Health System (559) 228-5400 www.santehealth.net PROVIDER PORTAL USER LOGIN (Auth requests, claim status) https://Quickcap.Santehealth.net / www.santephysicians.com			
CLAIMS & ENCOUNTER SUBMISSIONS (Medicare Part B)		CLAIMS & ENCOUNTER SUBMISSIONS (Medicare Part B)			
Clearinghouse	Payer ID	Clearinghouse	Payer ID	Clearinghouse	Payer ID
Office Ally	МРМ59	Capario	77038	Gateway EDI/TriZetto	SANTE
TriZetto	MPM59	ClaimRemedi	77038	Navicure	77038
Change Healthcare	CVM02	Emdeon	77038	Office Ally	SANTE
		ENS	77038	RelayHealth	77038
		ZirMed	77038		
Paper Claims c/o CVMedPRO PO Box 7020-17 Tarzana, CA 91357		Paper Claims Santé Physicians PO Box 1507 Fresno, CA 93716-1507			
OTHER CONTACTS					
ELIGIBILITY AND BENEFITS		<u>Provider Self-Service Portal from Humana</u> (Availity) Or, Humana contact number on the back of the patient ID card			
CENTRAL VALLEY HEALTH PLAN PROVIDER RELATIONS		Janine Stephenson-Barnes Phone: (559) 450-5278 Email: Janine.stephenson-barnes@samc.com			